



**Company Description:** Crescendo Bioscience is developing a broad range of quantitative, objective molecular tests to provide rheumatologists with deeper clinical insights to more effectively manage patients with autoimmune and inflammatory diseases. The company applies a comprehensive suite of molecular profiling technologies to discover biomarkers and develop diagnostics that help physicians with the diagnosis, prognosis, and treatment of disease. Crescendo is seeking highly motivated individuals to work in an energetic team-oriented environment with passionate, creative employees.

**Position: Clinical Laboratory Technical Supervisor**

**Location: South San Francisco, CA**

We are seeking a Technical Supervisor ("TS") who will be responsible for administering the day-to-day technical and scientific operations of the Crescendo Bioscience Clinical Laboratory, a high complexity testing lab in a bright and sunny environment with state-of-the-art equipment. The TS will work closely with the Laboratory Director to maintain high levels of clinical and medical quality in compliance with regulatory requirements, while reporting to the CTO/Operations. The TS is responsible for the duties as defined in CLIA (section 493.1451). We'll rely on the TS to directly manage the personnel and daily operations of the lab, including ordering and managing inventory and installation and qualification of laboratory supplies, reagents and equipment. The TS will also be coordinating technical/administrative functions, working with General Supervisor(s) for appropriate supervision and competency testing of personnel, implementing and maintaining a Quality Management System, verifying test systems and establishing a robust program for troubleshooting, maintenance and calibration of instrumentation and equipment. You will also be expected to maintain an approved Proficiency Testing program, QC/QA programs and an approved procedure manual, as well as evaluate test results.

**Requirements:**

- In the course of the assigned duties, the TS may be required to perform assays and make decisions that require the comparison and evaluation of alternatives and the consistent exercise of independent judgment and discretion.
- The TS duties would include working with the CTO/Operations to develop annual budgets and manage department costs.
- The successful candidate will have excellent interpersonal skills; the ability to work well individually and in a team environment is essential.
- Ability to interact with other areas of the company, i.e., medical affairs, clinical operations, and commercial, is necessary. You will be accountable for customer satisfaction.

**Qualifications:**

- Must be certified as a technologist within immunology/chemistry.
- Must qualify as a Technical Supervisor as defined under CLIA '88.
- Must have at least four years of experience in their field with at least two years in their technical specialty.
- 3-5 years of management experience, and a record of achievement working in a clinical laboratory is required.

- Previous management experience or participation in management training programs is required.
- Must have a good working knowledge of regulatory and accreditation requirements.
- Must have a high degree of problem solving and decision making skills.
- Must demonstrate excellent leadership, human relations and communication skills.
- Practical and hands-on experience in Quality Management Systems (QMS) is a plus.
- Experience in multiplexed assays is an advantage.
- Excellent attention to detail and the ability to multi-task and adapt rapidly to changing priorities and tasks are required.

Contact: [careers@crescendobio.com](mailto:careers@crescendobio.com)