



**Company Description:** Crescendo Bioscience is developing a broad range of quantitative, objective molecular tests to provide rheumatologists with deeper clinical insights to more effectively manage patients with autoimmune and inflammatory diseases. The company applies a comprehensive suite of molecular profiling technologies to discover biomarkers and develop diagnostics that help physicians with the diagnosis, prognosis, and treatment of disease. Crescendo is initially focused on rheumatoid arthritis (RA), a debilitating, chronic disease affecting over 1.4 million in the USA and more than 2 million in Europe. Crescendo plans to establish a long-term partnership with clinicians by providing comprehensive diagnostic, prognostic, staging, therapy selection and monitoring capabilities to improve outcomes throughout the continuum of care. All testing will be performed at our own specialized, CLIA-licensed laboratory.

**Position: Systems Administrator**

**Locations: South San Francisco, CA**

We're looking for a hard working team player who is passionate about keeping systems up and running. Duties include ticket management and helpdesk, server administration and day-to-day IT activities.

**Requirements:**

- Initial contact for all helpdesk issues. Strong customer service skills, including ability to listen, interpret and explain computer related concepts in non-technical terms
- Setting up user accounts, permissions, mailboxes, groups, and other server administration tasks
- Experience configuring and administering Windows XP, 7, 2003, and 2008
- Manage and maintain Windows-based core services including Active Directory, Exchange Server, and Office Communications Server
- Experience with VMware vSphere 4.0 including cloning, vmotion, and snapshots
- Implement and maintain on-site and off-site backup systems (Backup Exec, Veeam, etc.)
- Excellent verbal and written communications skills -Hands-on experience creating and maintaining knowledgebase and how to articles
- Hands-on experience configuring and administrating Smartphones, including iPhone and Blackberry
- Solid understanding of TCP/IP network communications

- Strong grasp of standard network services (including DNS, DHCP, RADIUS, HTTPS, and SSH)
- Good grasp of AD, with a focus on administration (Group policy, roaming profiles, permissions, and DFS)
- Performance reporting and system monitoring -Some experience administering Linux -Some experience working with SQL

**Bonus Skills**

- Mac experience
- Cisco IOS administration of routers, switch, and firewalls
- Data center or colo experience -Experience working in Biotech and a regulated environment
- Netapp experience

**Contact:** [support@crescendobio.com](mailto:support@crescendobio.com)